User Roles and Permissions - Lite Users (LVP 3.2)

Permissions/Powers		AUDITOR	REPORT ADMIN	CLIENT AUDITOR	ALERTS ONLY
	Description	User that oversees campaigns and agents through view-only access	User with access to the reporting suite	User with listen-only access to live and pre-recorded calls	User with no LVP access who just receives alerts via e-mail
Monitor	Client	View Only	*None*	*None*	*None*
	Call Center	View Only	*None*	*None*	*None*
	Service	View Only	*None*	*None*	*None*
	ACD	View Only	*None*	View Only	*None*
	Campaign Control	View Only	*None*	View Only	*None*
Configure	Campaign Manager	*None*	*None*	*None*	*None*
	Campaign Template	*None*	*None*	*None*	*None*
	Partition Manager	*None*	*None*	*None*	*None*
	Client Editor	*None*	*None*	*None*	*None*
	Call Center Editor	*None*	*None*	*None*	*None*
	Service Group	*None*	*None*	*None*	*None*
	Service Editor	*None*	*None*	*None*	*None*
	DNC Editor	View Only	*None*	*None*	*None*
	Contact Editor	*None*	*None*	*None*	*None*
	Profile Editor	*None*	*None*	*None*	*None*
	Contact Timing	*None*	*None*	*None*	*None*
	Strategies Editor	*None*	*None*	*None*	*None*
	LCID Editor	*None*	*None*	*None*	*None*
	Agent Desktop	*None*	*None*	*None*	*None*
	Termination Codes	*None*	*None*	*None*	*None*
	Agent Configuration	*None*	*None*	*None*	*None*
	Agent Skill	*None*	*None*	*None*	*None*
	Agent Teams	*None*	*None*	*None*	*None*
	Message Editor	*None*	*None*	*None*	*None*
	Phrase Editor	*None*	*None*	*None*	*None*
	Call Flow Editor	*None*	*None*	*None*	*None*
	FTP Browser	*None*	*None*	*None*	*None*
	Input Filter	*None*	*None*	*None*	*None*
	Report Writer	*None*	*None*	*None*	*None*
	Reporting Outcomes Mapper	*None*	*None*	*None*	*None*
	Jobs Editor	*None*	*None*	*None*	*None*
	Audit Log Viewer	*None*	*None*	*None*	*None*
	User Editor	*None*	*None*	*None*	*None*
Review	Reports	FULL - Optional access to Call Recording Report, download and stream call recordings.	FULL - Optional access to Call Recording Report, download and stream call recordings.	Optional Access to: Real Time Call Recording, Service Efficiency, Billing Duration reports	*None*

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